

PRIVACY NOTE

Introduction

MALO CLINIC has as its object the delivery of services in the dental medicine and healthcare area. The privacy and the protection of the personal data of the users of the MALO CLINIC's Website are a priority to this group and it is managed according all applicable legal rules.

When accessing the company website, you agree with the use that MALO CLINIC may do of the personal information you submit or that it may be collected, under and in accordance with the present privacy note.

Contacts

For the purposes of contacts regarding the use of your personal data or for the exercise of your rights, you may do it through:

General Contact

Tel: (+351) 217 228 100

Email: geral@maloclinics.com

Email protection of personal data: dpo@maloclinics.com

Address:

Avenida dos Combatentes, 43A

1600-042 Lisboa

Portugal

Consent

By providing any personal information to this website, you understand and accept unequivocally the collection and processing of those personal information as the potential transfer to other partners, always in accordance with the provisions set forth in this privacy note.

Always keep in mind that the other websites that may be mentioned or connected with the MALO CLINIC website, are not bound to this privacy note. We encourage all visitors to review the privacy note of those websites before disclosing personal information. Kindly note that the company is not responsible for the processing of personal data that may come from it.

What type of personal information is collected when I visit your website?

To access the company website, it is not necessary to do any registration. However, if you participate of any of the activities or services offered on the website, we collect the personal information we need to provide those services, such as:

Name and email address to send the Newsletter;

Name, last name, telephone, email, date of birth (*) and gender (*).

We do not promote the collection of special categories of personal information. The sensitive information includes data related with the race or ethnic origin, political opinions, religious or philosophic beliefs, union membership, data related to your health, life and sexual preference and criminal record. When you provide us sensitive personal information (such as health data), we assume your explicit consent to the use of that information, within the purposes underlying the collection of the data.

Technical information

When you visit this website, we may collect technical information, such as your IP address, details of the pages you visit on the website, other pages you visit at the Web and which browser you used to view the website.

This website gathers log data and standard technical data to measure and improve efficiency, to help diagnose problems with our server, to manage this website, to analyse the source of website traffic and to identify users. We may also collect other information through the website, such as activity and use preferences, also known as demographic or profile data. Therefore, we may use "cookies" to get that information. We do not use these means to collect personal data or carry out marketing campaigns. For more information please see our [cookies](#) policy.

When is the personal information collected by the Website?

The personal information is collected on the following circumstances:

- When you register an information request;
- When you subscribe the reception of the Newsletter;

We collect the information strictly necessary to the processing of your request. We inform you, in each situation, if the collection of the requested data is or is not mandatory

How we use your personal data?

We use your personal data only to answer the requests you submit to us, request information or subscribe newsletters. This data is collected through our Portal that sends that information by e-mail for the corresponding services of MALO CLINIC (Education, Marketing and Communication)

The use of the MALO CLINIC website will be registered to allow us to give you the best and most pleasant browsing conditions in the use of the services provided.

When requesting material or when asking someone to get in touch with you, you will always have the option to receive other information that may be of interest to you.

The treatment of the data collected through website has the following lawfulness:

Request information	– Pre-contractual formalities and consent;
Subscribe Newsletter	- Consent;

Your rights

You always have the right to access the personal information you provided on the use of the MALO CLINIC website. You must request its update and correction, every time it is not correct. You may also choose to not receive the information that are sent to you by the website, or request that your data be deleted from our servers. For this purpose, you may use the following email address dpo@maloclinics.com. Your requests will be treated without unjustified delays and in accordance with the applicable law in force.

You may choose not to receive emails related to promotional and marketing actions. For this purpose, we appreciate you inform us of your decision by sending us an email to dpo@maloclinics.com mentioning the email address you wish to be removed from our address list. Kindly note that the exercise of this right does not limit the contacts we can make, regarding situations arising from the "relationship" we establish with you.

Release of personal data to third parties?

We can outsource specialized companies to process your data or to manage the website or the commercial activities promoted therein. So, we can give access to your personal data to those companies but always for the purposes they were collected and always under our direction and responsibility. We may also share that personal information with other companies of the group, provided that for the same purposes for which they were collected.

Eventually, we may share personal information in response to a court order, for public interests' reasons or for reasons determined by law.

The transfer/share of personal data will never be made when the recipients' promotional and marketing interests are in its base. We do not take promotional actions for the benefit of third parties.

As a result of a sale, merger, consolidation, change of control, transfer of assets, reorganization or liquidation of the company, we may transfer, sell or assign your personal information to third parties involved in the reorganization.

For how long will you keep my personal data?

We will maintain your information for the period of time necessary to fulfil the purposes for which they were collected. The data will be eliminated according to our data retention's policy.

My data is safe?

The company ensures the use of the best techniques, organizational and security measures, to protect the personal information avoiding its lost, its misuse, its change or destruction, ensuring its integrity, availability and confidentiality. In this regard, it is required to all employees to keep the personal data confidential. Only personnel authorized and bound to the duty of secrecy and confidentiality should have access to this information.

Foreign Transfers

Naturally, to provide services through the company's website, we may need to transfer your personal data to foreign countries or organizations outside the EEE that may not offer a level of protection of personal information equivalent to that of the Union. This way and every time your personal information will be transferred to foreign countries and organizations we will have the responsibility to secure the proper measures to ensure your safety and confidentiality according to the GDPR.

Update of privacy policy

The Privacy Policy may be updated when necessary. You may always check when the last change was made, once this information is available on the version and date in which it was published. The Privacy Policy changes are effective from the date of its publication. We advise frequent consultation of the Privacy Policy to check the changes performed.

Complaints

If you have any reservation on how we use your personal data you have the right to present that complaint to the competent control authority - **National Committee of Data Protection** - through their webpage: <https://www.cnpd.pt>

For any question you may have about this Privacy Policy, please contact us through the following address: dpo@maloclinics.com

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